



CPDN is a service provider to independent drug manufacturers. All products are sold by their respective manufacturers/suppliers.

EFFECTIVE JUNE 1, 2009

CPDN Program Customer Service and Partner Contacts:

LYNDEN INTERNATIONAL LOGISTICS CO.

CPDNProgramHelp@lynden.com

EASTERN REGION*

Toll Free: 1-866-322-2736

(English and French)

Fax: 1-877-322-0286

WESTERN REGION**

Toll Free: 1-866-895-2736 (English)

Toll Free: 1-866-322-2736 (French)

Fax: 1-877-895-0286

After Hours Emergency Orders:

1-877-859-6336

(or 1-877-8LYNDEN)

Account Receivable/Payable:

Toll Free: 1-800-889-7041 (English)

Toll Free: 1-866-322-2736 (French)

CPDNProgramARAP@lynden.com

REMIT TO ADDRESS:

CPDN

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Toronto, ON M5W 3M1

THOUGHTSPEED™ CORP.

Technical Support (For the CPDN Web OMS)

Available Monday to Friday, 8am to
7pm Eastern, except holidays

ts_support@thoughtspeed.biz

Direct: (905) 672-1989

Toll Free: 1-800-704-1547

GS1 CANADA

Technical Support (For Assistance with Narcotics Certificate of Authority)

CAService@GS1ca.org

Direct: (416) 510-8039 x3

Toll Free: 1-800-567-7084

* Includes: Newfoundland, PEI, Nova Scotia, New Brunswick, Quebec, Ontario, NWT, Nunavut

** Includes: Manitoba, Saskatchewan, Alberta, British Columbia, Yukon